## Design Hypotheses

1. An Amazon-like platform will reduce the time it takes to request and approve procurement to 2-days.
2. ServiceNow will not reduce the time it takes to request and approve procurements to 2-days.
3. Orchestration of procurement front and back-stage actors, processes and platforms will reduce the average procurement timeline.
4. Knowing the status of requests will reduce confusion around the procurement process.
5. Knowing the proper POC for each stage of the procurement process will reduce confusion around the procurement process.
6. Recommending alternate items or vendors will increase the speed of procurement when a requested item unavailable.

## MVP

1. IT procurement platform (Hypothesis 4)

**Persona:** CMS employee (Requester)

**Need*:*** A second monitor for their workstation.

**Wants:** To use the platform to check the status of their request.

**Value:** Greater transparency into the status of procurements.

**Artifacts:** Proto-personas, user flows, clickable prototype, usability test script

2. IT procurement service blueprint (Hypotheses 2 and 3)

**Persona:** Catalogue admin

**Need*:*** More seamless orchestration of procurement processes and staff.

**Wants:** A new procurement process and platform.

**Value:** Fewer obstacle to providing CMS staff the equipment they need.

**Artifacts:** Proto-personas, Service blueprint